COVID-19 MITIGATION STRATEGIES

VOLUNTARY IDEAS TO IMPROVE THE ENVIRONMENT OF INDOOR RANGES, RETAIL STORES AND WORKPLACES TO MITIGATE THE SPREAD OF COVID-19

OPERATIONS CHANGES MAY INCLUDE:

- Disinfecting rental and showroom firearms after each use
- Disinfecting rental eye and ear protection after each use or eliminating rental eye and ear protection programs
- Closing extra bathroom areas and clean the primary bathrooms more regularly
- Increasing signage which promotes hand washing
- Increasing hand sanitization locations
- Maintaining only one registration tablet behind the counter for emergency use only
- Wiping down all clipboards and writing utensils after each use.
- Providing visual indicators of 6’ for social distancing in areas of normal clustering (e.g., checkouts, gun counter, etc.);
- Limiting and metering the number of customers inside the store to only XX guests at anyone time (i.e. Ratio = X customers for Y sq/ft)
- Reducing hours of operations (i.e. 10a – 6p Monday – Sunday)
- Offering senior shopping hours (i.e. 9a – 10a daily) to help ensure a healthy environment for the most vulnerable by allowing senior citizens and other “high-risk” individuals to access our store immediately after the overnight cleaning process is complete.
- Significantly reduce staffing to necessary personnel to operate the business.
- Providing same-day, shop online in-store pickup options for our customers and curbside pickup where appropriate;
- Spacing out open checkout lanes;
- Implementing sneeze guard shields at our checkouts, customer service and firearms counters.
- Implementing ‘no lingering’ signs and ushering lingering customers to complete their business;
- Holding daily communication efforts to staff to provide discuss health hygiene practices to our staff.
- Check and verify the effectiveness of the air filtration system
PROVIDE ONLINE DIRECTIONS AND SIGNAGE AT THE STORE ENTRANCE THAT DIRECTS CUSTOMERS:
- to connect with your practices via social media and email list
- to online make appointments for the range and retail store
- to wait in their cars for a lane to open (we can text/call them when ready)
- to sign waivers online prior to arrival or from their cars.
- to the process of entering the location
- on how to conduct call ahead retail parking lot pick-up service

WHILE CUSTOMERS ARRIVE AND ARE IN THE STORE:
- Greet customers at the door and provide instructions as to your in store procedures
- Close down adjacent lanes to improve social distancing (odd days/odd lanes open, even days/even lanes open)
- Wipe down all surfaces, tablets and points of purchase after every customer use and transaction
- Ask customers to wash their hands or use sanitizer prior to approaching or touching the firearms display case
- Place sanitizing stations near the front entrance
- Limit staff contact with customers to one-to-one interactions. Prevent one customer from contacting multiple employees during their visit.
- Limit range use to respect social distancing.
- Sanitize all range contact surfaces between each customer use
- have a means to verify all firearm purchasers faces with their ID in a safe way.

FOR EMPLOYEES PROVIDE:
- additional paid sick days for those with symptoms of or positive covid-19 test or when caring for someone who has tested positive for Covid-19.
- gloves and masks and hand sanitizer specifically for employees
- physical barriers such as a shield guard, between customers and counter staff wherever feasible or otherwise ensure six feet of distance between those individuals